

# Limited Warranty

## TELUS Mobility iR1200 Product Series

Developed by eLutions, Inc. (eLutions), the iR1200 product series are covered by a 12-month eLutions limited warranty. The terms of the manufacturer's warranty are outlined in the following pages.

eLutions, Inc. Limited Warranty

1. **Warranty Service:**

- A. eLutions, Inc. (eLutions) warrants the iR1200 Rugged Modem and iR1200 GPS-Enabled Modem to original purchasers of the products, purchasing through TELUS or its authorized dealers, against defects in material and workmanship occurring under normal use and service from the date of purchase for a twelve (12) month period.
- B. eLutions will, at its election, either repair or replace, with a reasonably equivalent new or remanufactured part, any parts of the product that fail to operate properly for their intended use if such failure is due to a defect in material or workmanship.
- C. You must provide proof that you have purchased the eLutions product from TELUS or an authorized TELUS dealer to be eligible for coverage under this warranty.

2. **Exclusions From Coverage:** This Warranty does not apply if the product has been misused, neglected, improperly installed (including failure to use the Approved Components described in the web site listed on the reverse hereof) or maintained, repaired or altered by a party unauthorized by eLutions, or accidental or unusual deterioration or degradation of the Product or parts thereof due to a physical environment beyond the requirements of the Specifications. This Warranty does not cover normal wear and tear, defects in appearance, cosmetic scratches or other cosmetic damage to surfaces that do not inhibit proper operation of the product.

3. **Limitations:** ELUTIONS OR TELUS IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING DAMAGE TO PROPERTY AND, TO THE EXTENT PERMITTED BY LAW, DAMAGES FOR PERSONAL INJURY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND HEREBY EXPRESSLY LIMITS ANY SUCH OTHER WARRANTIES TO THE TERMS AND CONDITIONS OF THIS WARRANTY.

SOME STATES DO NOT ALLOW LIMITATION OF IMPLIED WARRANTIES, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

4. **Legal Rights:** This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

5. **Contact Information:** To obtain warranty information, contact eLutions' Wireless Support Center at 1-888-349-4338.



# Installation and Usage Requirements

## BOX CONTENTS

The iR1200 modem ships with the following:

- iR1200 Modem
- Documentation CD
  - Installation Guide
  - Getting Started Guide
  - Warranty Card / Installation and Usage Requirements
- TELUS Mobility™ Service Terms

## DOCUMENTS AVAILABLE ONLINE

Documentation for the iR1200 consists of an Installation Guide and Configuration Guide. The Installation Guide is provided to you on the CD that can be found in the box. The English version of the Configuration Guide can be downloaded from the Product Support page on the [www.elutions.com/wireless](http://www.elutions.com/wireless) website.

## REQUIRED COMPONENTS FOR INSTALLATION



**IMPORTANT:** To use the iR1200 modem, you must order components (each sold separately) from an authorized TELUS Mobility™ dealer or eLutions at <http://www.elutions.com/wireless>.

### Components for Mobile Environment (sold separately)

Either the iR1200 GPS-Enabled or iR1200 Rugged Modems are typically used for mobile installation environment. The following table lists the components required for this type of installation:

• Approved Cellular Antenna
• Vehicle Power Harness
• Data Cable for computer (laptop/MDT)
• Approved GPS Antenna (GPS Enabled Modem only)
• Data cable for GPS (GPS-Enabled Modem only)

### Components for Fixed Environment (sold separately)

The iR1200 Rugged Modem is typically used for fixed installation environment. The following table lists the components required for this type of installation:

• Approved Cellular Antenna
• AC Power Adapter
• Data Cable for computer (laptop/MDT)

## How to Order Required Components

To place an order, please contact your authorized TELUS Mobility™ dealer, go online to <http://www.elutions.com/wireless> or contact eLutions' Wireless Support Center at 888-349-4338.



**IMPORTANT:** Use only approved and tested components. The use of unapproved components that cause damage voids the modem warranty.

## REQUIRED COMPONENTS FOR OPERATION

In order for you to begin using your modem and connect to the iDEN® network, you must have the following components:

- iDEN® Packet Data Applet
- Mobile computing device using Windows 95/98/NT/2000/XP/CE and Dial up Networking Support
- Activated Data Account with TELUS Mobility™. If your modem was not activated by your TELUS Mobility™ dealer, please contact 1-877-668-3355

## CUSTOMER CARE

For network, billing or coverage issues contact:

- TELUS Mobility™ Client Care Center at 1-877-253-2763

For installation or device issues contact:

- eLutions' Wireless Support Center by phone at 1-888-349-4338 or by email at [customersupport@elutions.com](mailto:customersupport@elutions.com)

